



འབྲུག་བརྒྱུད་འཕྲིན་ཚོང་།

BHUTAN TELECOM LTD.

Registered Office in Thimphu



Filled in form received after proper verification of details by.....

Mobile number provided for data.....

TERMS & CONDITIONS

1. B-Mobile shall provide data cards on installment basis only to those customers who agree to fulfill and comply with the requirements laid down herewith,
2. Customers desirous to apply for B-Mobile data service shall do so by filling up the prescribed '**Customer Registration Form**' available at B-Mobile customer service counters,
3. These terms and conditions shall remain effective, upon the company at its sole discretion accepting after due verification and shall continue in force until terminated,
4. B-Mobile shall try to render reliable, quality data service at all times. However, this will be subject to unforeseen calamities, which of course will be beyond the control of B-Mobile,
5. The terms and conditions agreed upon and duly signed by the customer shall remain legal and binding until such time any amendment, rectification or termination with the mutual consent of both the parties takes place,
6. B-Mobile shall provide data card as per the requirement of the customer on installment basis. The first installment begins at the time of taking the cards. A free SIM card exclusively meant for data service usage shall be provided for every purchase of data card,
7. The warranty for data cards supplied by B-Mobile is for a period of one year from the date of sale. Risks covered under the warranty period shall cover manufacturing defect only and does not include lost/theft and physical mishandling of the product by exposing it in extreme temperatures etc. This is to be authenticated by a competent third party technical person,
8. The allotted number continues to remain the exclusive property of B-Mobile,
9. B-Mobile reserves the right to seek/verify particulars provided by the customer in any manner without notice or intimation,
10. Customers must provide reliable address for bill delivery. Surcharges levied due to non receipt of bills for incomplete, unreliable address shall be the sole responsibility of the customers.
11. B-Mobile reserves the right to collect bills for services by itself directly or through any of its agents/nominees,
12. B-Mobile reserves the right to reject any application,
13. The terms and conditions mentioned herein shall be amended as and when necessary and shall be notified to the customers,
14. Customers are not permitted to transfer or assign the mobile number, obligations and liabilities under the terms and conditions to any other party under any circumstances without the prior permission and written consent of B-Mobile,
15. In case two or more persons constitute the subscriber, their liability shall be joint or several,
16. Customer may terminate the contract agreement at any time, but shall be liable to settle all outstanding dues, if any,